

Contact Us

At Sandoz, we value your feedback as we are committed to continuously improving our products and services and providing greater value to our patients, customers and other stakeholders.

Accordion:



Offices

- **Canada**

Sandoz Canada Inc.
110 de Lauzon
Boucherville, Qc, J4B 1E6
Canada
Tel: +1-800-343-8839
Monday - Friday
9:00 a.m. - 5:00 p.m. EST

- **United States**

Sandoz Inc.
100 College Rd. West
Princeton, NJ 08540
USA
Tel: +1 609 627 8500

Monday - Friday
9:00 a.m. - 5:00 p.m. EST



Product Related Issues

Report a suspected side effect related to a Sandoz Canada medicine.

[Click here](#) ^[1] to report a side effect.









Inquiries

At Sandoz Canada, being highly responsive to the needs of patients, our customers, suppliers and the community is a priority. This section shows the many ways you can contact us.

If you have any questions, suggestions or comments, or if you would like more information on one of our products or services, please contact the relevant department listed below. We always welcome your opinion and will do our best to reply promptly.

Customer Inquiries:

If you have any questions on product availability and delivery, exchanges, refunds, financial support, sample requests, or service proposals, contact our Customer Service Department:

- Email: info.clients@sandoz.com  
- Phone: 514-596-0000  or 1-800-361-3062 
- Fax: 1-800-343-8830 
- Voicemail: 450-641-4903  x 2710

Pharmaceutical and Drug Safety Information:

For any questions/comments about Sandoz products, drug interactions, adverse effects, or ingredients, contact our Drug Information and Pharmacovigilance Department:

- Email: medinfo@sandoz.com 
- Phone: 450-641-4903  x 4636
- 1-800-343-8839  x 4636

Job Application:

- Submit your resume for a position at Sandoz Canada through the Career section of our website.

Media Requests or Questions Regarding the Company:

Communication Department

- Email: communications@сандоз.са [5]
 -  [3]
- Phone: 1-800-343-8839 [3]
- 1-450-641-4903(ext. 2109)

Grant, Donation and Sponsorship [6]

Procurement: purchasing.canada@sандоз.са [7]

Accounts Payable: comptes.payables@sандоз.са [8]

Accounts Receivable: receivable.accounts@sандоз.са [9]



Sales Representatives

Sandoz Canada has a highly-qualified team of sales specialists ready to respond to your needs. You can find out how to reach them here.

Because a healthy relationship is based on mutual trust, Sandoz Canada has put a number of expert sales specialists at your disposal. They understand the challenges that you face and have an in-depth knowledge of your evolving work environment. Think of them as partners, eager to help and to work with you to achieve your objectives. They are always attentive and passionately devoted to providing advice and offering products to meet your particular needs. Our National Sales Force is headed by a team of directors responsible for various market categories: hospital business, retail division, Specialty products, and biosimilars.

Find your Sales Representative

If you would like to find a sales representative in your region, please contact our Customer

Service Department at 1-800-361-3062 [3].

Source URL: <https://www.sандоз.са/contact-us>

Links

[1] <https://www.report.novartis.com/>

[2] <mailto:info.clients@sandoz.com>

[3] <https://www.sandoz.ca/>

[4] <https://www.sandoz.ca/medinfo%40sandoz.com>

[5] <mailto:communications.canada@sandoz.com>

[6] <https://www.sandoz.ca/en/about-us/grants-donations-and-sponsorships>

[7] <mailto:purchasing.canada@sandoz.com>

[8] <mailto:comptes.payables@sandoz.com>

[9] <mailto:receivable.accounts@sandoz.com>