

Inquiries ^[1]

If you have any questions, suggestions or comments, or if you would like more information on one of our products or services, please contact the relevant department listed below. We always welcome your opinion and will do our best to reply promptly.

Customer Inquiries:

If you have any questions on product availability and delivery, exchanges, refunds, financial support, sample requests, or service proposals, contact our Customer Service Department:

- Email: info.clients@sandoz.com ^[2]
- Phone: 514-596-0000 or 1-800-361-3062
- Fax: 1-800-343-8830
- Voicemail: 450-641-4903 x 2710

Pharmaceutical and Drug Safety Information:

For any questions/comments about Sandoz products, drug interactions, adverse effects, or ingredients, contact our Drug Information and Pharmacovigilance Department:

- Email: med.info@sandoz.com ^[3]
- Phone: 450-641-4903 x 4636
- 1-800-343-8839 x 4636

Job Application:

- Submit your resume for a position at Sandoz Canada through the Career section of our website.

Media Requests or Questions Regarding the Company:

Communication Department

- Email: communications.canada@sandoz.com [4]
- Phone: 1-800-343-8839
- 1-450-641-4903(ext. 2109)

Grant, Donation and Sponsorship [5]

Procurement: purchasing.canada@sandoz.com [6]

Accounts Payable: accounts-2.payable@sandoz.com [7]

Accounts Receivable: receivable.accounts@sandoz.com [8]

Source URL: <https://www.sandoz.ca/en/inquiries>

Links

[1] <https://www.sandoz.ca/en/inquiries>

[2] <mailto:info.clients@sandoz.com>

[3] <mailto:med.info@sandoz.com>

[4] <mailto:communications.canada@sandoz.com>

[5] <https://www.sandoz.ca/en/grants-donations-and-sponsorships>

[6] <mailto:purchasing.canada@sandoz.com>

[7] <mailto:accounts-2.payable@sandoz.com>

[8] <mailto:receivable.accounts@sandoz.com>